



Quality Policy

Being committed to the Mission, sharing the Vision and sustaining the Values of IRAM, the Direction of Standardization establishes, implements and maintains the following quality policy:

- ✓ Develop standards that benefit the community through the consensus methodology, ensuring the possibility of participation of all the interested representative sectors and further contributing to the sustainability of the country.
- ✓ Articulate the participation of the national representative sectors in regional, hemispheric and international standardization, establishing consensus positions that take into account the interests of the country.
- ✓ Develop and provide excellence training services aimed at building human resources skills.
- ✓ Provide regulatory information services to the community and promote the affiliation to IRAM by those organizations interested in benefiting from their active participation in the standardization work.
- ✓ Continuously comply with the corresponding regulatory and legal requirements, while meeting the needs and expectations of associates, clients and other interested parties.
- ✓ Identify risks and opportunities for the achievement of objectives, while systematically pursuing the continuous improvement of the quality management system.
- ✓ Optimize resources to meet the requirements of the management system and its processes, carrying out activities in a sustainable manner and contributing to the growth and development of the organization and its staff.

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